

BRISTAN

Ruby Single Lever Sink Mixer

Installation Instructions & User Guide



Please keep these instructions for future reference and request of replacement parts

BRISTAN

Thank you for choosing Bristan, the UK's leading taps and showers expert. We have designed this product with your enjoyment in mind. To ensure that it works to its full potential, it needs to be fitted correctly. These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on 0844 701 6273.

	Min.	Max.
Operating pressure range (bar)	0.2	7.0
Maximum static pressure – 10.0 bar		

NOTE:- Nominally equal (balanced) inlet supply pressures are recommended for optimum performance.

If the fitting is installed at low pressure (tank fed), then the minimum height from the outlet of the nozzle to the underside of the cold water tank should be at least 2 metres to ensure adequate performance.

Designed to comply with BS EN 200 for single taps/ combination taps for water systems of type 1 and 2 general technical specifications and to be used within systems designed to BS 6700.

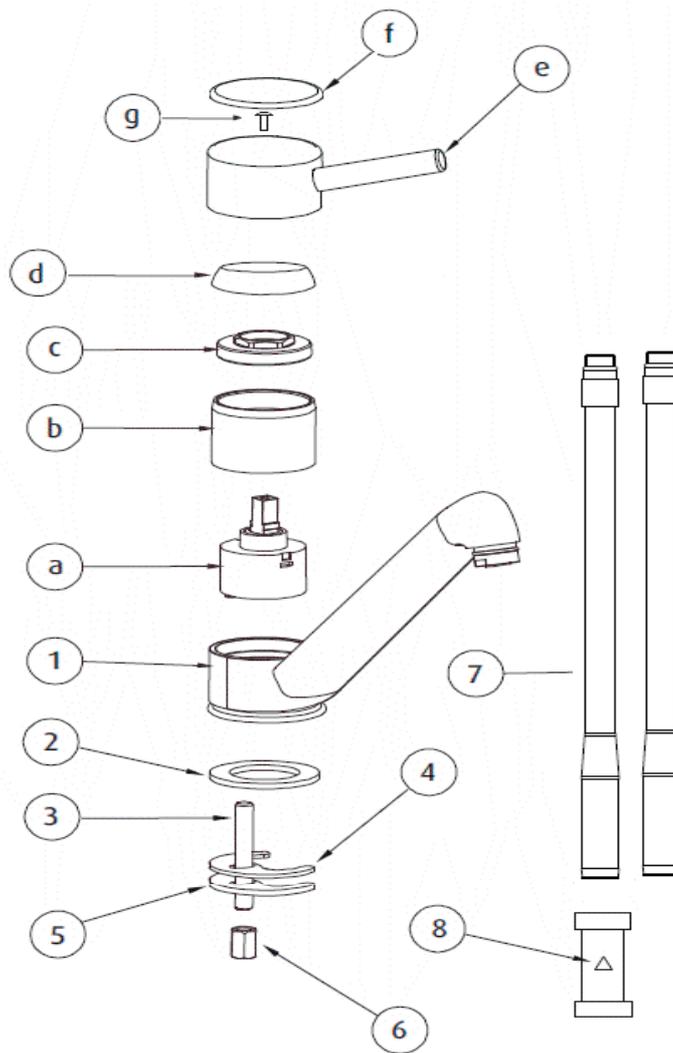
BS 6700 recommends the temperature of stored water should never exceed 65°C. A stored water temperature of 60°C is considered sufficient to meet all nominal requirements and will minimise the build up of lime scale in hard water areas.

Installation

1. Identify all components are present prior to installation.
2. Fit the mixer body (1) to the sink using the 'C' plate fixing kit. The sealing rubber washer (2) goes between the fitting and the sink, and the 'C' shaped rubber and metal washers (4) on the underside of the sink. The nut (6) is then tightened to the sink using the threaded rod (3).
3. Fit the flexible connecting tail pipes (7) to the mixer (1) **(BY HAND ONLY DO NOT OVER TIGHTEN)**, then connect the check valves (8) supplied to hot side (arrow on valve points upwards) and then connect the hot and cold water supplies.
4. Fully open the mixer in the mid position for a few minutes letting the water flow to check all joints and connections for leaks.

Part Contents

1. Mixer Body
2. Sealing Washer
3. Threaded Rod
4. Rubber 'C' Plate
5. Metal 'C' Plate
6. Nut
7. Copper Connecting Pipes
8. Check Valve
- a. Cartridge
- b. Shroud
- c. Cartridge Retaining Nut
- d. Shroud
- e. Handle
- f. Cap
- g. Screw



Cleaning & Maintenance

Your fitting has a high quality finish and should be treated with care to preserve the visible surfaces.

All finishes will wear if not cleaned correctly. The only safe way to clean your product is to wipe with a soft damp cloth. Stains can be removed using washing up liquid. All bathroom cleaning product (powders and liquids) will damage the surface of your fitting, even the non-scratch cleaners.

NOTE:- Never use abrasive detergents or disinfectants or those containing alcohol, hydrochloric or phosphoric acid.

If the fitting begins to drip:

1. Turn off both water supplies
2. Remove cap (f) and loosen screw (g), then remove handle (e) by pulling from the cartridge (a). Unscrew shroud (d), cartridge retaining nut © and shroud (b).
3. Remove cartridge by pulling out of the mixer body. Once removed, carefully clean the seating and all exposed parts.
4. Replace all of the above and turn on the water supplies.

If the problem persists please contact our customer services department quoting the product code.

Bristan Guarantee

Bristan offers solid guarantees to provide you with complete peace of mind.

Taps and Mixers

5 year parts and 1 year labour*. Gold, painted and special finishes 3 years parts only.

All subject to proof of purchase.

*Labour provided by an approved Bristan engineer. Guarantee only applies to products with a manufacturing fault. A deferred payment will be necessary in order to secure any visits by our engineers which will be charged if the problem is found **not** to be a manufacturing fault. If the fault is found to be down to a manufacturing error, the payment will be released and not charged.



Guarantee

This guarantee applies to products purchased within the United Kingdom or Republic of Ireland, but does not apply to products used commercially.

The guarantee is only available to original purchasers who have proof of purchase.

The installation must allow ready access to all products for the purpose of inspection, maintenance or replacement.

Any part found to be defective during the above guarantee period will be replaced without charge, providing that the product has been installed in accordance with the instructions, used as intended, and regularly serviced.

Servicing should be carried out at regular intervals of no more than 12 months and more frequently in hard water areas (heavy lime scale) areas.

In the unlikely event that any problems are encountered with the product's performance on installation, you must obtain guidance/authorisation from our Customer Service Department, and be able to supply proof and date of purchase, before any remedial action is taken.

The guarantee excludes general wear and tear and damage caused by accident, misuse or neglect, and does not cover the following:

- Components that are subject to general wear and tear such as filters, seals, 'O' rings and washers etc.
- Damage caused by faulty installation
- Damage caused by lime scale or any waterborne debris
- Damage caused by inappropriate cleaning products (see user instructions)
- Damage caused by the use of non-Bristan parts
- The product being used for a purpose other than intended by the manufacturer.

In the interests of continuous product improvement Bristan reserves the right to alter specification as necessary.

If your product is out of its guarantee period, or you would like to extend the guarantee, then please see our [extended warranty offer](#).

This booklet covers product code

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Helpline

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